

XD Connects recalls TravelCharge Pro RCS rplastic travel charger with USB C



Name: TravelCharge Pro RCS rplastic travel charger with USB C

Item number: P821.02

Batch number: PU044797

Why is this product dangerous?

The TravelCharge Pro RCS plastic travel charger with USB-C can cause an electric shock. During use, live parts may be accessible, which could result in the user receiving an electric shock. Do not use the product anymore and follow the instructions of this recall.

Stop using the TravelCharge Pro RCS plastic travel charger with USB-C immediately. Return the product to the point of sale or contact the seller for further instructions regarding returns, refunds, or replacements.

You can return the product free of charge. You will receive a full refund or a replacement product.

Spread the word about this recall, especially if you know that the recalled product was offered, lent or sold to someone else

Contact

For more information, please contact XD Connects at customerservice@xdconnects.com.

We regret the inconvenience this recall may cause and offer our sincere apologies. At XD Connects, product safety is always our highest priority. We conduct extensive quality checks and have our products additionally tested by independent third-party testing companies to ensure safety and reliability.

Despite these thorough checks, it has been found that this product does not meet our high safety standards. Therefore, we are taking this recall to ensure the safety of our customers.